

# **MOBILE TICKET GUIDE**

Welcome to the Ascension Charity Classic presented by Emerson Account Manager Program. Account Manager gives you the ability to manage your tickets for the Ascension Charity Classic electronically on your phone. This document is a guide of how to manage your tickets on Account Manager.

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If you have any questions throughout the process while using Account Manager, please reach out to our team:

Ticket Office

tickets@ascensioncharityclassic.com (314) 938-2828

# Website & Login **Information**

To get started, on your cell phone, scan the QR code below to visit: https://am.ticketmaster.com/pgaascension



- Click the profile icon in the top, right corner to sign into your account.
- If this is your first time logging in with Ticketmaster, please click "New to Ticketmaster? Sign Up"
  - If you have an existing account with the email associated with your tickets, please sign in and skip step 3.
- Follow the prompts to create an account.











#### Sign In to Ascension Charity Classic

Powered by ticketmaster

Important Account Update

You can now use the same email and password for both your Ascension Charity Classic ticket account and your Ticketmaster account.

Ascension Charity Classic ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

Learn More

Email Address	
Password	
33377073	SHOW

Remember Email

Forgot Password?

X

By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in our Privacy Policy.

Sign In

New to Ticketmaster? Sign Up



**Account Manager** 

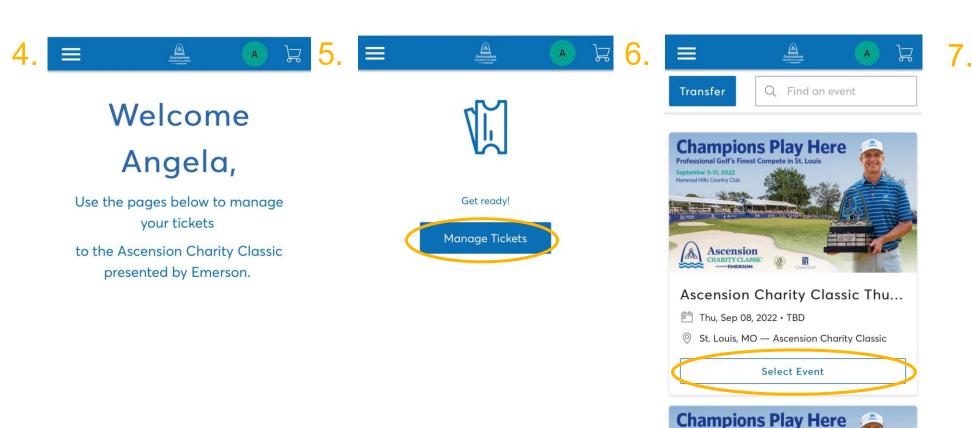
page!

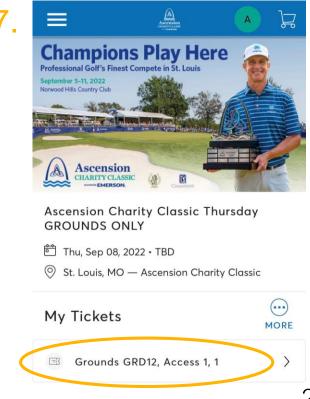
We are counting down the days until the tournament begins. Make sure you are ready and purchase all the tickets you need in advance of the event. Manage your tickets by signing into your account.

### **Download Mobile Tickets**

- 4. The welcome screen will greet you.
- Scroll down until you see the "Manage Tickets" button. Click, "Manage Tickets".

- 5. Your events will be displayed on your screen. Select the event or tournament day you wish to attend.
- 7. Your available tickets will be listed. Select the ticket you wish to download to your phone.





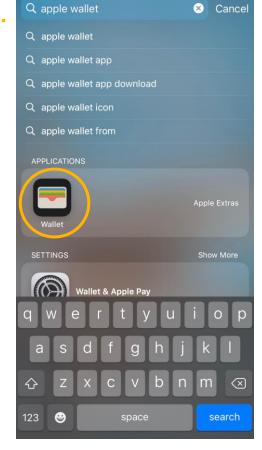
### **Download Mobile Tickets**

- Once your ticket barcode displays, select "Add to Apple Wallet" to download to your phone.
- Click "Add" in the top right corner.
- 10. Go to the "Apple" Wallet" App on your iPhone.
- 11. Your Ascension Charity Classic Ticket will be in your Apple Wallet. This is what you will show at the tournament entrance.

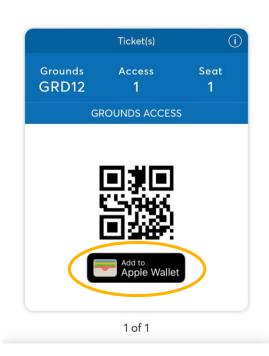


Cancel Event Ticket for Sep 8 at 11:.. Add











## **Transferring Mobile Tickets**

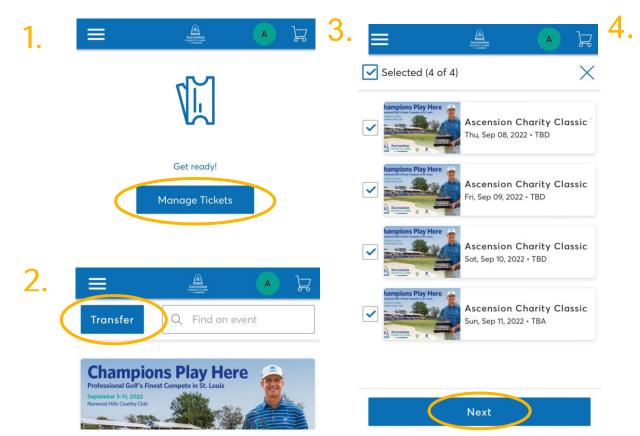
Please note, if you need to transfer a combination of weekly and single day tickets, be sure to transfer your weekly tickets first. It will be easier to transfer your weekly tickets first and use the remaining tickets to send single days to your attendees.

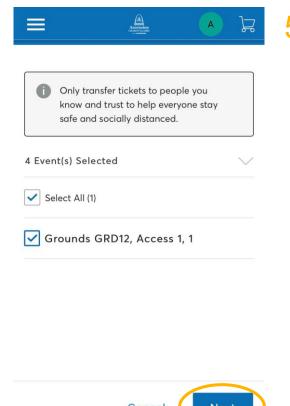
- 1. Scroll down until you see the "Manage Tickets" button. Click, "Manage Tickets".
- 2. Click "**Transfer"**.

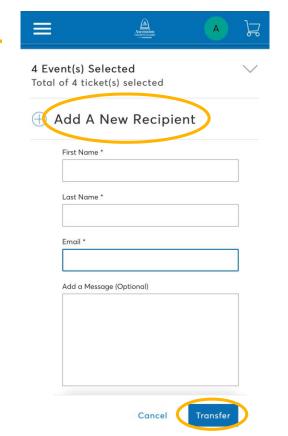
3. Select the ticket(s) you would like to transfer. Click "Next".

Note: if asked whether you would like to transfer the same seats for all selected events, select "Yes".

- 4. Select the ticket(s) you would like to transfer and Click "Next".
- 5. Select "Add A New Recipient" and add contact details for your recipient.
  Click "Transfer" when you are ready to send the ticket(s).







## **Transferring Mobile Tickets**

Your confirmation
 will appear with
 some information
 about your transfer.

- 7. You will receive a confirmation email that your transfer is on the way.
- 6. A D
  - Success! 4 ticket(s) for 4 event(s) are transferred.

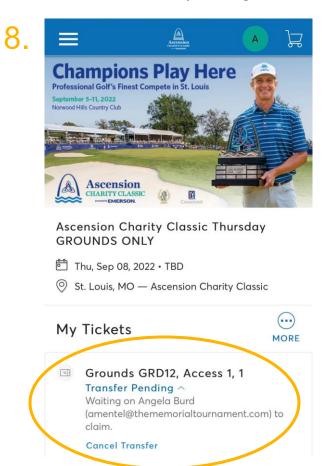
What happens next? Angela just needs to accept the transfer before it expires on Fri • Sep 09, 2022 • 11:59 PM.

If you'd like to cancel this transfer - you can do so, just as long as Angela hasn't accepted the tickets yet.

**Show Details** 

- Account Number: 14085195

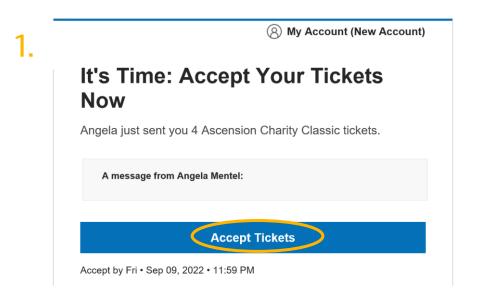
  Your Ticket Transfer Is on Its Way
- 3. You should now be able to see which tickets within each event have been transferred to your guests





## **Accepting Mobile Tickets**

 If someone transfers tickets to you, you will receive an email that looks like this. Click "Accept Tickets".



2. Log into your Account. If you don't have an account, refer to page 1 for instructions on how to create one.

3. Once logged into your account, your ticket(s) will immediately be displayed.

