



**Ascension**  
**CHARITY CLASSIC**  
presented by **EMERSON™**

# MOBILE TICKET GUIDE

Welcome to the Ascension Charity Classic presented by Emerson Account Manager Program. Account Manager gives you the ability to manage your tickets for the Ascension Charity Classic electronically on your phone. This document is a guide of how to manage your tickets on Account Manager.

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If you have any questions throughout the process while using Account Manager, please reach out to our team:

**Ticket Office**  
tickets@ascensioncharityclassic.com  
(314) 938-2828

# Website & Login Information

To get started, on your cell phone, scan the QR code below to visit:

<https://am.ticketmaster.com/pgaascension>

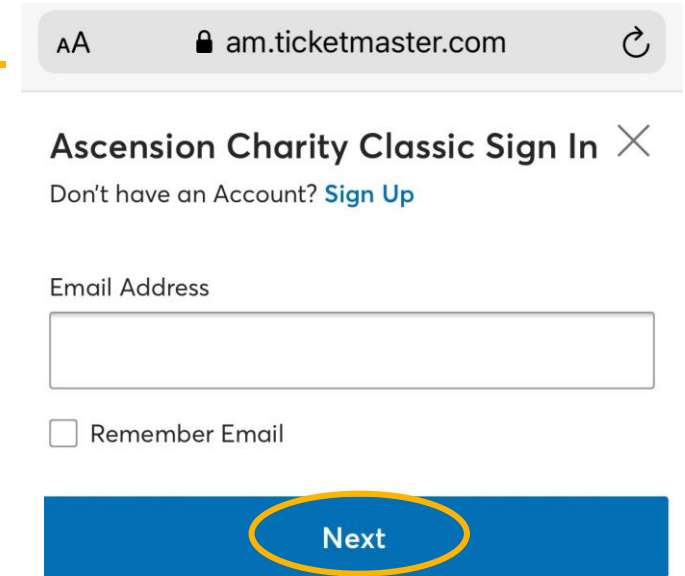


1. Click the profile icon in the top, right corner to sign into your account.
2. If this is your first time logging in with Ticketmaster, please click "Don't have an Account? Sign Up"
  - If you have an existing account with the email associated with your tickets, please sign in and skip step 3.
3. Follow the prompts to create an account.

1.

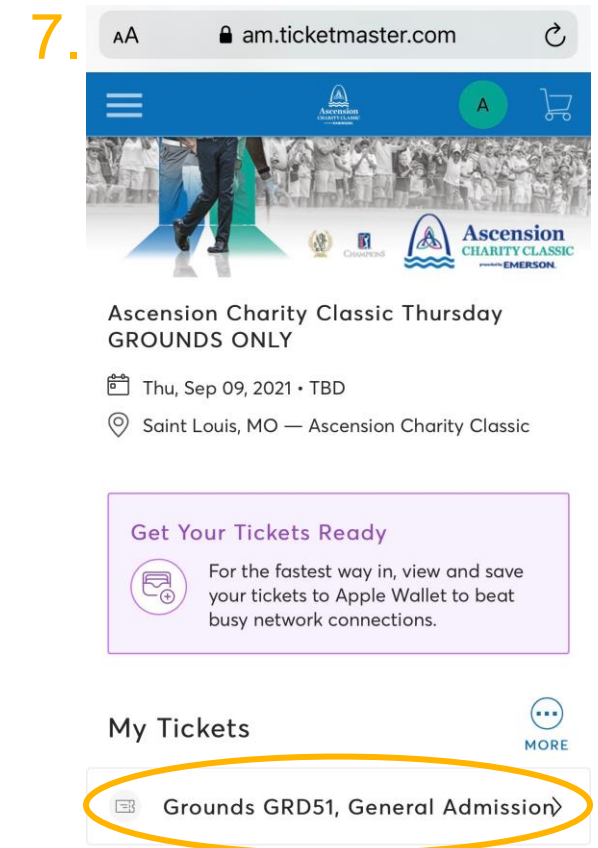
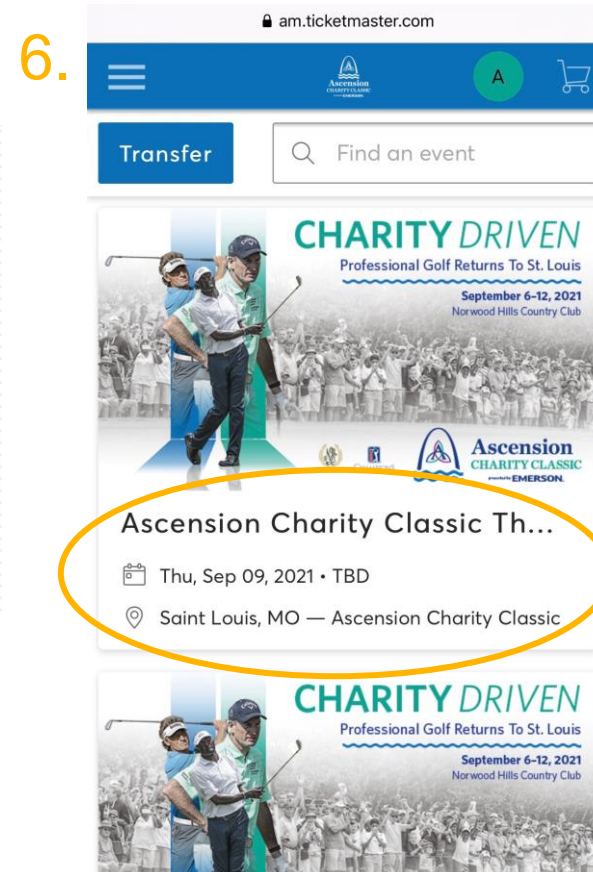
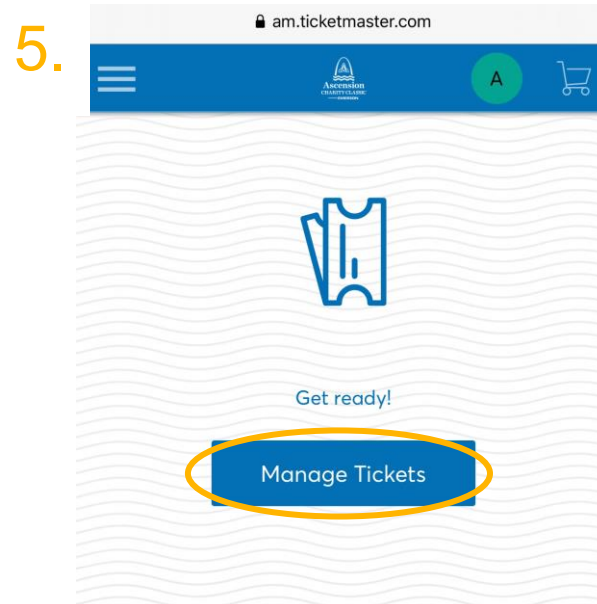
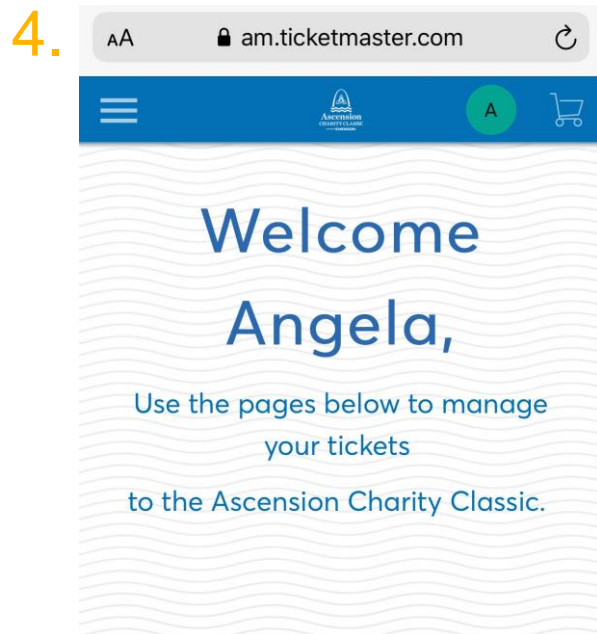


2.



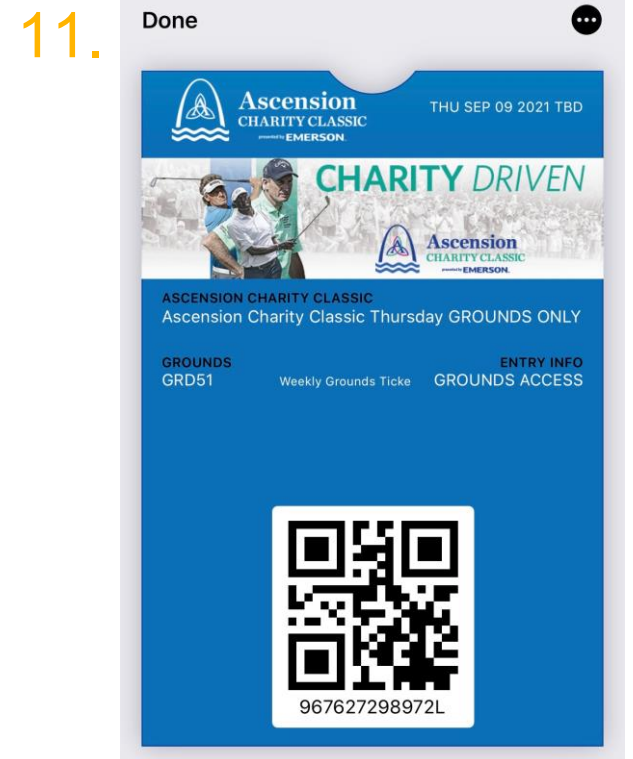
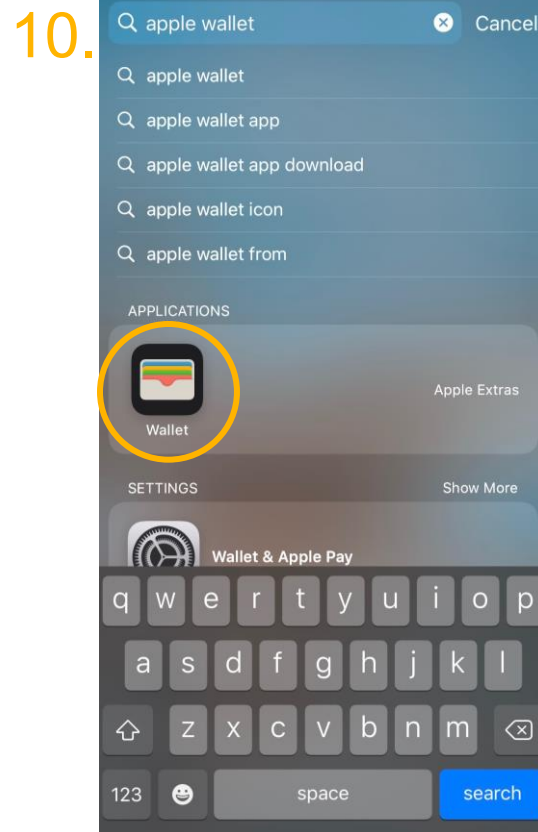
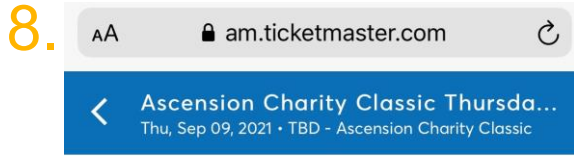
# Download Mobile Tickets

4. The welcome screen will greet you.
5. Scroll down until you see the *"Manage Tickets"* button. Click, *"Manage Tickets"*.
6. Your events will be displayed on your screen. Select the event or tournament day you wish to attend.
7. Your available tickets will be listed. Select the ticket you wish to download to your phone.



# Download Mobile Tickets

- Once your ticket barcode displays, select **"Add to Wallet"** to download to your phone.
- Click **"Add"** in the top right corner.
- Go to the **"Apple Wallet"** App on your iPhone.
- Your Ascension Charity Classic Ticket will be in your Apple Wallet. This is what you will show at the tournament entrance.

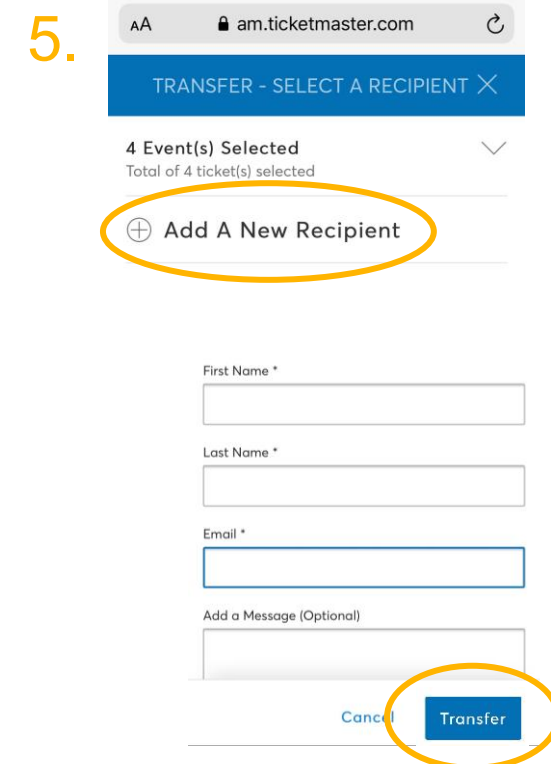
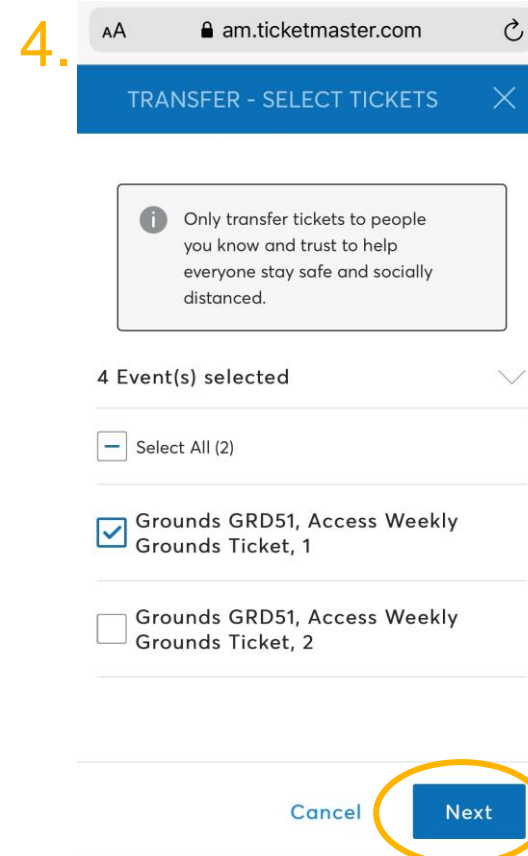
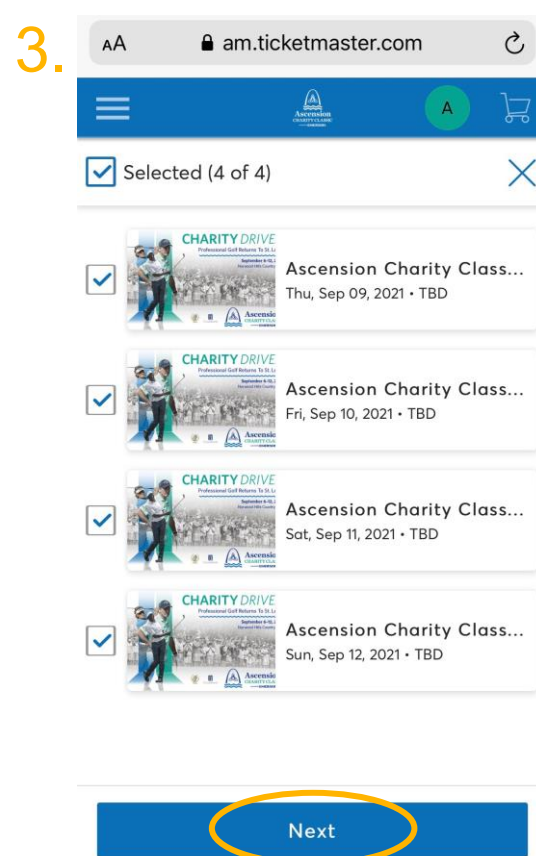
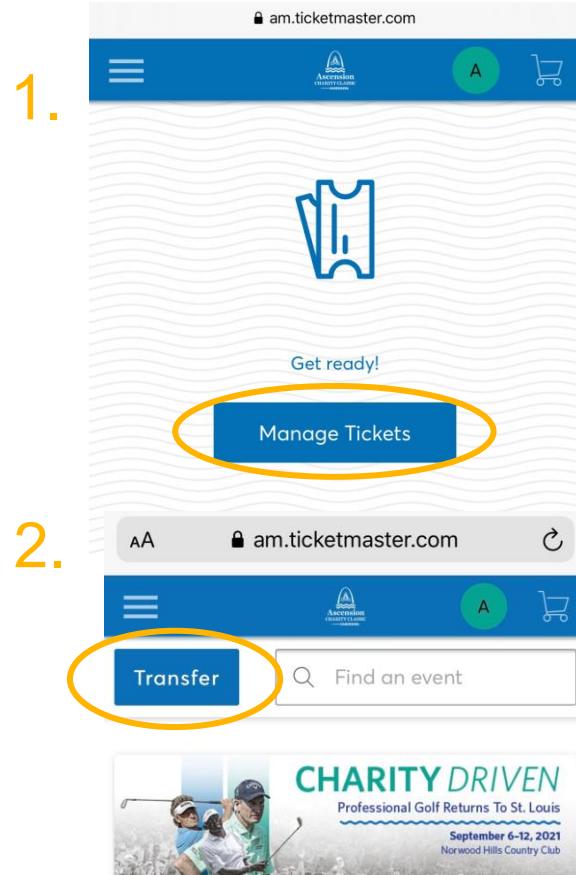




# Transferring Mobile Tickets

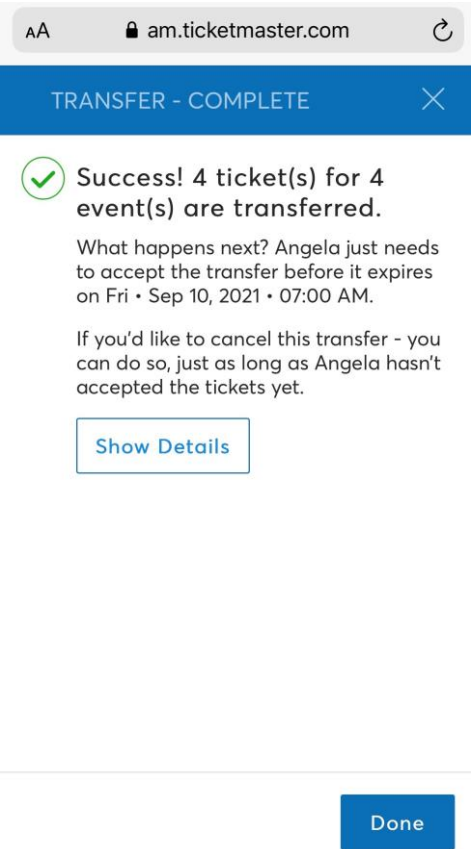
Please note, if you need to transfer a combination of weekly and single day tickets, be sure to transfer your weekly tickets first. It will be easier to transfer your weekly tickets first and use the remaining tickets to send single days to your attendees.

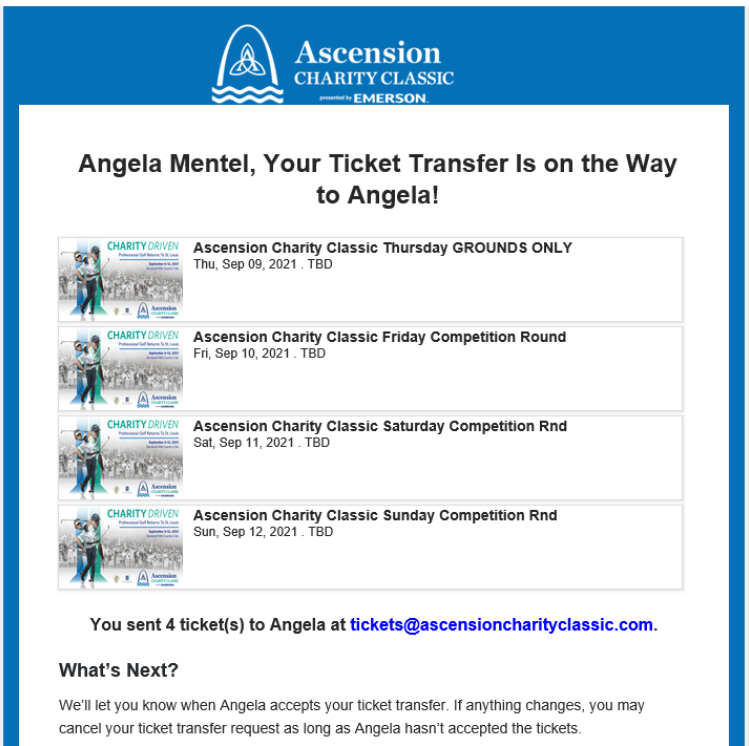
1. Scroll down until you see the **"Manage Tickets"** button. Click, **"Manage Tickets"**.
2. Click **"Transfer"**.
3. Select the ticket(s) you would like to transfer. Click **"Next"**.  
*Note: if asked whether you would like to transfer the same seats for all selected events, select "Yes".*
4. Select the ticket(s) you would like to transfer and Click **"Next"**.
5. Select **"Add A New Recipient"** and add contact details for your recipient. Click **"Transfer"** when you are ready to send the ticket(s).

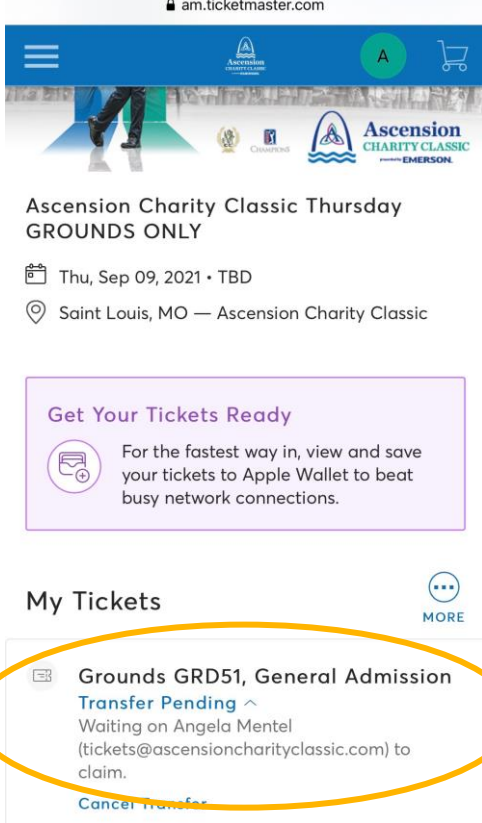


# Transferring Mobile Tickets

6. Your confirmation will appear with some information about your transfer.
7. You will receive a confirmation email that your transfer is on the way.
8. You should now be able to see which tickets within each event have been transferred to your guests

6. A screenshot of the Ticketmaster mobile app showing a confirmation message. At the top, a blue banner says "TRANSFER - COMPLETE". Below it, a green checkmark icon is next to the text "Success! 4 ticket(s) for 4 event(s) are transferred." This is followed by two paragraphs of text explaining the next steps and a "Show Details" button. At the bottom, there is a blue "Done" button.

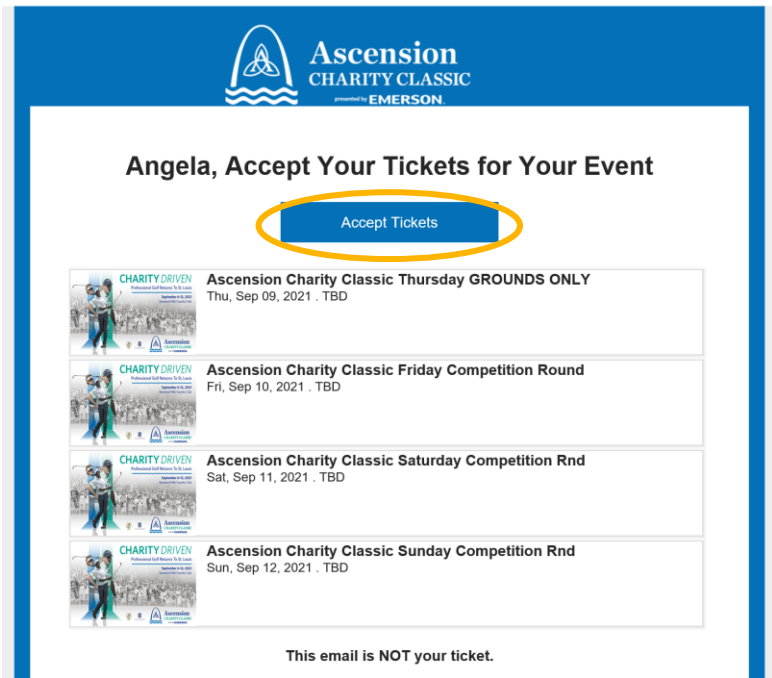
7. An email confirmation from Ascension Charity Classic. The header features the event logo. The main heading reads "Angela Mental, Your Ticket Transfer Is on the Way to Angela!". Below this is a table listing four tickets: Thursday Grounds Only, Friday Competition Round, Saturday Competition Round, and Sunday Competition Round, all with TBD dates. At the bottom, it states "You sent 4 ticket(s) to Angela at tickets@ascensioncharityclassic.com." and a "What's Next?" section with instructions.

8. A screenshot of the Ticketmaster mobile app interface. The top navigation bar includes the event logo and a user profile icon labeled 'A'. The main content area shows the event name "Ascension Charity Classic Thursday GROUNDS ONLY" and the date "Thu, Sep 09, 2021 • TBD". A purple box promotes getting tickets ready for Apple Wallet. Under the "My Tickets" section, a ticket for "Grounds GRD51, General Admission" is shown with the status "Transfer Pending" and a note that it is waiting on Angela Mental to claim. This ticket entry is circled in yellow.

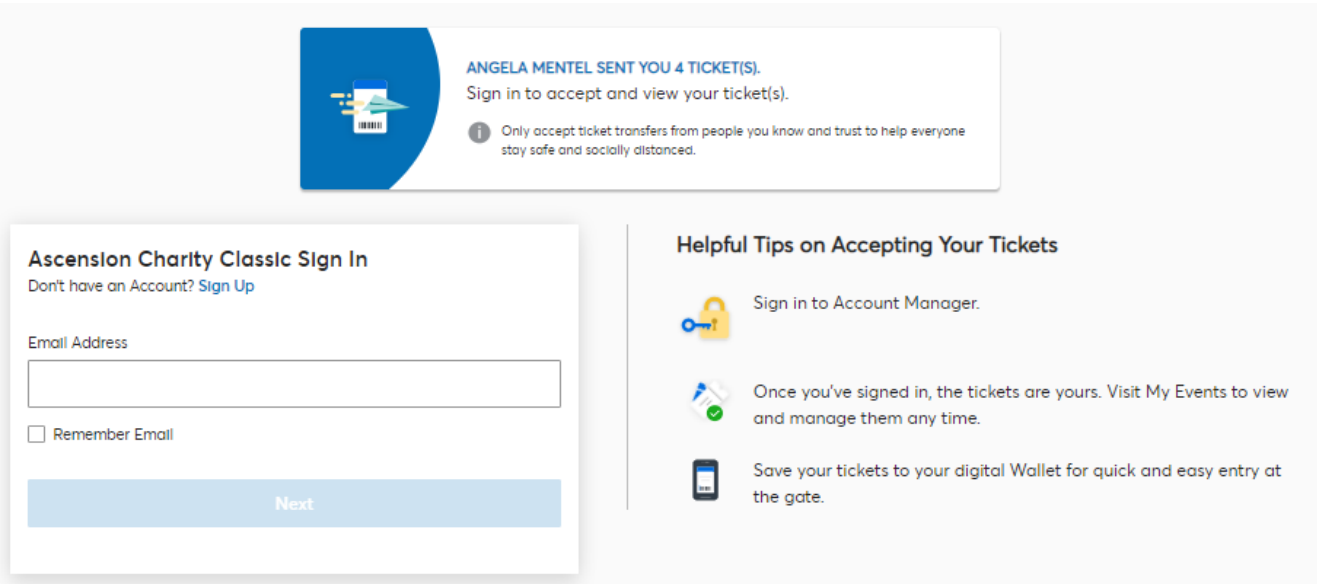
# Accepting Mobile Tickets

1. If someone transfers tickets to you, you will receive an email that looks like this. Click “Accept Tickets”.
2. Log into your Account. *If you don’t have an account, refer to page 1 for instructions on how to create one.*
3. Once logged into your account, your ticket(s) will immediately be displayed.

1.



2.



3.

